

CELEBRATE SUCCESS

QUALITY OUTCOMES EVERY DAY



WE ARE PLEASED TO SHARE THE FOLLOWING PATIENT SUCCESS STORY.

Andre Canady

Reason for Admission: Motor Vehicle Accident

Length of Stay: 11 days

Discharge Location: Home



After spending two weeks in the hospital following a motor vehicle accident in which his vehicle was t-boned, Andre Canady came to PAM Health Rehabilitation Hospital of Westminster for inpatient therapy. The accident had left him with fractures in his right arm, left pelvic bone, sternum, ribs, spine, and face. He also experienced a dislocated hip and pulmonary laceration. Doctors performed multiple surgeries to repair the fractures throughout his body.

When Mr. Canady first arrived at PAM Health, he was under weight-bearing restrictions so his fractures could heal; he was wearing a cervical collar; and his mental health had been impacted by the accident. He appreciated the emotional and physical support he got from his healthcare team that allowed him to break through the grief and rebuild his mental strength.

“Everyone from the nurses to therapy to the kitchen staff helped me get in to a better state of mind,” he shared. “My recovery at PAM was top-notch and it came faster than I expected it to. OT/PT drove me, pushed me, and (because of that), I recovered a lot faster and left a lot stronger than I was before.”

Mr. Canady specifically mentioned his certified occupational therapist assistant (COTA), Alex, who helped him a great deal mentally. “He worked with me the most,” he said. “He took me outside and around the hospital. I really appreciate him. He was not only a (COTA), but he was also a person.”

He enjoyed having a private room and the newness of the hospital. He also had high praises for other members of the team, including his physician.

“Dr. Rosacci was incredible on my care, getting my sutures out when they were supposed to.... I felt like I was supported,” he said. “They were really good with managing my pain so I could participate in therapy.”



“Everyone was very respectful and very open to your needs no matter what,” he continued. “Everyone would listen to you and treat you as a human being. They made you feel like you were at home. I felt so comfortable there. Good food and good portions. Barb from the kitchen was so great.”

By the end of his 11-day stay, Mr. Canady was ready to return home to see his pets and heal more. We are certain he will continue to make great progress in every aspect of his recovery.