CELEBRATE SUCCESS

QUALITY OUTCOMES EVERY DAY



WE ARE PLEASED TO SHARE THE FOLLOWING PATIENT SUCCESS STORY.

Amilcar Ramirez

Reason for Admission: Gunshot, Worker's Comp

Length of Stay: 24 days **Discharge Location:** Home

A Brinks employee for 21 years, Amilcar Ramirez was loading an ATM machine one day in May 2021 when a robber shot him in the face. The gunshot caused severe damage including fracturing his eye socket and nose and damaging his mouth and upper spine.

When he first arrived at PAM Health Rehabilitation Hospital of Clear Lake, Mr. Ramirez could not walk, sit up, speak, or eat well. Gina Armstrong, MD, PAM Health Clear Lakes Medical Director, said that the hospital staff screened Mr. Ramirez for PTSD, depression or anxiety, but found he was doing well. "He was just so positive and happy to have a second chance at life," she said.

As the weeks advanced, so did Mr. Ramirez. His speech therapist, Trayonna Cole, said that he made great strides with eating and speaking. His occupational therapist, Rebecca Hopkins, taught Mr. Ramirez new ways to do self-care such as bathing and dressing. Because of his injury, he wears a cervical collar, cannot bend or twist, or lift more than five pounds.



He's even able to walk without an assistive device, which he views as a large accomplishment. "The hardest part is keeping my balance," he said. "At the beginning, it was scary because I couldn't even walk without the help of a walker. Now, I can see that I'm getting better because I can walk without help or any device."

His physical therapist, Angelica Madrano, was amazed by his recovery. "It's just short of a miracle ... with what he'd experienced," she said. "Much of the success here at PAM is because we are a team. And when I say team, it's more of a family. There's connection between all of us. All of the therapists, we all work together to the progress of the patient. The number one thing is that we all care about our patients."

For his part, Mr Ramirez remained optimistic and pleased to feel stronger and can once again speak, eat, and walk. "In every aspect I've been getting better and better," he said.



Scan the QR code with your smartphone or tablet to learn more about Mr. Ramirez's story.

